

PETCLUB



EVERY PET - EVERY PERSON - EVERYDAY

Product Info

InForce

Who can take InForce?

InForce is for anyone and everyone with an immune system! Yourself, your pets, and your loved ones can all benefit from our exclusive immune supporting Coriolis versicolor strain extraction. It's generally safe for everyone to ingest, even those who are taking other medications with it.

Please go to the 'Shop' Page and select Humans and you can see each of our mushroom products. A click on the picture of any of these products will give you more information on ingredients, serving suggestions and notices regarding the consumption of these products.

How many pills come in a bottle?

All our InForce products come with 60 capsules or pills per bottle. Our InForce Coriolus Versicolor (green bottle) come in capsules, all other InForce products (InForce Plus, Clarity, and Restore) come in pill form.

What does each kind of InForce mushroom support?

The chart below presents many of the supporting benefits listed for each bottle.


Benefits of inForce
 Coriolus Versicolor | Reishi | Maitake | Lion's Mane

	 INFORCE CORIOLUS VERSICOLOR	 INFORCE PLUS CV + REISHI	 INFORCE RESTORE MAITAKE	 INFORCE CLARITY LION'S MANE
Immune Support	✓	✓	✓	✓
Immune Modulation Support	✓	✓		
Supports Heart Function		✓	✓	✓
Supports Blood Pressure Management		✓		✓
Supports Cholesterol Management		✓		
Liver & Pancrea Support			✓	
Supports Diabetic Management			✓	
Supports Mental Clarity				✓
Supports Anxiety & Depression Management				✓
Supports Ulcerative & Digestive Management				✓

POSSIBLE SIDE EFFECTS: Though side effects are rare and in most all cases mild, here is what we know as reported by users.
 All mushrooms can potentially cause an allergic reaction to those who are sensitive to or allergic to mushrooms

Coriolus Versicolor: no side effects (appears to be the least likely to cause an allergic reaction to those sensitive to mushrooms)

Reishi: has been known to cause dizziness, thinning of the blood, and nausea

Maitake: has been known to cause nausea

Lion's Mane: has been known to cause thinning of the blood, and nausea

The regular InForce Coriolus Versicolor (green bottle) has one sole purpose: to support the immune system. This is the best kind of mushroom we offer for immune support.

InForce Plus - Coriolus Versicolor + Reishi (yellow bottle) helps to supports: Immune system, heart function, blood pressure management, and cholesterol management.

InForce Restore - Maitake (red bottle) helps to support Heart function, liver and pancreas, and diabetic management. The Maitake mushroom also helps to supports the immune system.

InForce Clarity - Lion's Main (blue bottle) helps to support: Heart function, blood pressure management, mental clarity, anxiety and depression management, and ulcerative and digestive management. The Lion's Main also supports the immune system.

Important Notice: inForce has not been evaluated by the Food and Drug Administration. This product is a dietary supplement and is not intended to diagnose, treat, cure or prevent any disease. Additionally, the information presented here is not intended to replace the advice of your health practitioner and/or Doctor. If you believe you are experiencing a medical or health problem, seek the assistance of a qualified health professional immediately.

How much should I take?

With all our inForce branded supplement pills, the typical serving is one capsule/tablet in the morning and one at night. People who desire to maximize their immune support can take as many as twelve-sixteen a day (3-4 in the morning, 3-4 at noon, 3-4 in the afternoon and 3-4 before bed). There is no danger of taking too much of the inForce branded products.

How many capsules should I give my pet?

The inForce CV (green bottle) is a product that comes in a capsule. These are generally produced for human consumption however, you can give them to your pets (any animal really). It is not uncommon for people to empty the contents of the capsule and mix in 1/2 to 1 full capsule into your pet's food with each serving. This method is used with pets who may present a more serious concern and need for immune support. For general immune support, there are a wide variety of products you can give your pet, such as MushPuppies, MushPuppies Plus, Mojos, Super Sauce for Dogs, Super Sauce for cats. We even offer a freeze dried food for both dogs and cats that have the Coriolus Versicolor mushroom as part of the ingredient listing.

Don't forget to check out our Coriolus Creek Coffee and our Coriolus Creek Chocolate Chip Cookies for a delicious product offering that feature the Coriolus Versicolor mushroom as an ingredient. These present a great way to provide extra immune support for the whole family.

Can I take InForce on an empty stomach?

It is recommended to take our inForce products 30 minutes before a meal. But you can still take it with a meal as well.

Is the Capsule of inForce Vegan?

inForce CV (green bottle) uses an all vegan capsule (ingredients of capsule are listed on product page). inForce Restore, inForce Clarity, and inForce Plus come in pill form and not in a capsule.

Where can I find serving instructions for your products?

Serving Instructions can be found on the product labeling or on the website. To find the serving size instructions on the website:

- Go to the Shop Now link of the PetClub 247 website you were referred to
- Select the category you are interested in (Dogs, Cats, Horses, Human)
- Select the product you are interested in
- Scroll down the page and you will find the Serving Instructions

What is the content size or quantity of your products?

Content size or quantity of our products can be found on the product labeling or on the website. To find the serving size instructions on the website:

- Go to the Shop Now link of the PetClub 247 website you were referred to
- Select the category you are interested in (Dogs, Cats, Horses, Human)
- Select the product you are interested in
- Scroll down the page and you will find the size or quantity information

If you do not see a package quantity notification on the page it is because there are multiple size offerings for the product. There should be a dropdown menu to determine the quantity size for the product.

Account

Customer Account

Do I have to pay a fee to be a customer?

Nope! You just need to create a free account with us in order to place an order with us. To create an account:

- Go to the website that you were referred to
- Select Shop Now
- Select the category of product you are interested (Dog, Cat, Horses, Humans)
- Follow the check out process
- You will be asked to create a free account that will allow you to purchase anytime in the future.
- Again, there is no fee to become a retail customer

Brand Advocate/IBO Account

How do I cancel my brand advocate position?

Simply go into your back office:

- go to www.petclub247.com
- Select login using your login user name and password
- Select Order Management
- Select My Smartship Orders
- Select Edit Smartship
- Look for Smartship Product(s)
- Look for Platform Services Fee

- Select and click the box that says "remove item" (relative to your Platform Service Fee)
- Scroll to the bottom of the page and select "save Smartship"
- Wait for the page to finish loading and to make sure that everything worked correctly and that you had indeed cancelled your brand advocate position

How do I create a free account to purchase products as a customer?

To create a free account as a customer simply:

- Go to the website that you were referred to
- Go to "Shop"
- Select the item(s) that you want to purchase
- Follow the prompts on the page
- As you progress through the steps, the system will ask for your account information and credit card info (similar to what you might do with Amazon. Then, complete the process. Your personal and credit card information will be secure and safe.

I am unable to log into my account. Now what?

Having trouble logging in? No worries! We are here to help you. Either contact us through email at customerservice@petclub247 or the person who helped you set up your account and let us know if you either need to know your username or if you need to reset your password. Someone will assist you from there!

Please note: No characters are allowed in your username. For example, if you use your email as your user name, the system will automatically take out the "@" and "." in your email.

Orders

How do I place an order?

In order for you to be able to place your first order with us, you need to create a free account.

To create your free account:

- Go to the website you were referred to,
- Click on "SHOP"
- Add what you'd like to your cart
- Go to your cart and then check out
- The system will bring you to another page to sign in, and on the right side there will be an option to create your account. Click the black button that says "Create free account".

- Input your information from there and then it will take you to a page where you can place your order.

If you are having issues creating your account, contact us by email at customerservice@petclub247.com or contact the person who referred you to our site.

Do I have to pay a fee to be a customer?

Nope! You just need to create a free account with us in order to place an order with us. To create a free account as a customer simply:

- Go to the website that you were referred to
- Go to Shop Now
- Select the item(s) that you want to purchase
- When going to checkout, it will ask you to either sign in or "Create a free account".
- Follow the prompts on the page
- As you progress through the steps, the system will ask for your account information and credit card info. Then, complete the process. Your personal and credit card information will be secure and safe.

How can I check my order status?

You are able to track your orders by logging into your account that you first created when you made your first order with us.

To log into your account go to:

- www.petclub247.com
- Enter your user name and password

Once logged in, go to "Order Management" OR "Order History" located on your left side panel.

Then select "View Summary" of the order you are inquiring about. You should be able to view your tracking info and items you ordered from there.

Can't log in? Just contact us either by email at customerservice@petclub247.com or live web chat at the bottom right corner. We will assist you from there!

Another way to track your order is by checking your email that you used to create the account. Check to see if you first received an order confirmation email. We will email you again with the tracking information once your order ships.

My order came incomplete. Will the rest ship out?

Please check your invoice you received with your order. It should state what was shipped in that package.

If the missing item listed on the invoice does not have a backorder stamp next to the item, let us know by contacting us at customerservice@petclub247.com.

How do I sign up or edit my Smartship?

You can sign up for a Smartship in 2 different ways:

For first time customers:

- Go to the site you were referred to
- Add what you would like to your cart
- Go to checkout (it will ask you to either sign in or create a free account)
- Go to "create your free account"
- Once you add in all your shipping and billing info, you will be directed to checkout
- During the checkout process, look out for the page showing a green truck with the Smartship details.
- **Select the small check box** then "Continue"

* By continuing your order, all the items added to your cart will be on an automatic shipment every month on the date your original order was placed.

If you already have an account:

- After you sign in, click on your name at the top right corner
- From the dropdown list, select "go to Backoffice"
- From your back office, on the left side panel, select "Smartship Setup"
- Click on "Click here to add a new Smartship Order!"
- From here, you can select the items you would like, the date you would like it to ship every month and customize and place your Smartship.

Whenever you'd like, you can go back to this page to edit your Smartship, customize it, place it on hold, or cancel it.

Policies

Shipping

How long do you take to ship?

Most orders are processed and shipped out the day after it's been placed. We ship from California and shipping times can vary from 2-8 business days within the US.

Need it in a hurry? You can select "2 Day Air" or "Next Day Air" at checkout for a quicker shipping time. But please note that expedited shipping will cost you more. For international orders, shipping times may take longer depending on your customs. Please expect at least 15 business days to receive your order once it is shipped.

Do you accept orders placed outside of the U.S.?

Yes! We ship internationally.

When placing your order or creating your free account, make sure you select your correct country To do so:

- Go to the website you were referred to
- Select Shop Now
- Look to the upper right-hand corner of the page and select country
- Click your country
- You will then be brought to the Shop Now page relative to your specific country
- If you don't see your country listed, give us a shout back to add and allow 24 hours for us to fix it all up for you

Please allow 14 business days to receive an order shipped internationally

What is Smartship?

Smartship (also known as Autoship) saves you time by letting you create an order to auto ship your order to you every month.

It offers free shipping on our products with the exception of the items listed below. It also requires the qualification for orders of \$79 or more. **US orders only**.

*Sequoia dry and canned dog food shipping costs are at a flat fee based on weight which saves you over 50% on shipping on those items.

If you would like to sign up for Smartship, follow these steps:

- Go to the website you were referred to
- Select Shop Now
- Select the item you would like to purchase
- Follow the checkout process when placing your order. Once you have entered in your related information, the system will give you an opportunity to sign up for Smartship

Returns

What is your return policy?

We have a 30 return policy if you are not satisfied with our products.

We offer free returns within 30 days.

If you need a refund for an opened/unreturnable product, please email us @ customerservice@petclub247.com with the following information:

- Your order #
- The item you are needing a refund on
- The reason you are unsatisfied with the product.

How do I start a return?

Please email us @ customerservice@petclub247.com with the following:

- Your order #
- The product you are wanting to return
- The quantity of items
- Reason for returning these items

We will email you a return label for those items. Once we receive your package with the items back, we will process your refund.

Contact Us

What is the quickest way to contact you?

The fastest way us to get back to you would either be by:
live web chat (the button at the lower right corner of this page)

Or

email @ customerservice@petclub247.com

You can also send us an email via our contact form by clicking on the "Contact Us" link at the bottom of the Home page of this Help Center, or by clicking [here](#).